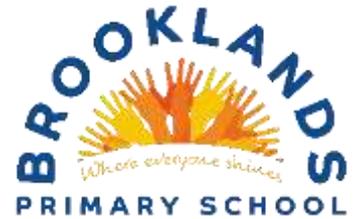


## Parent Questionnaire November 2018

### *Results and Analysis*



**January 2019**

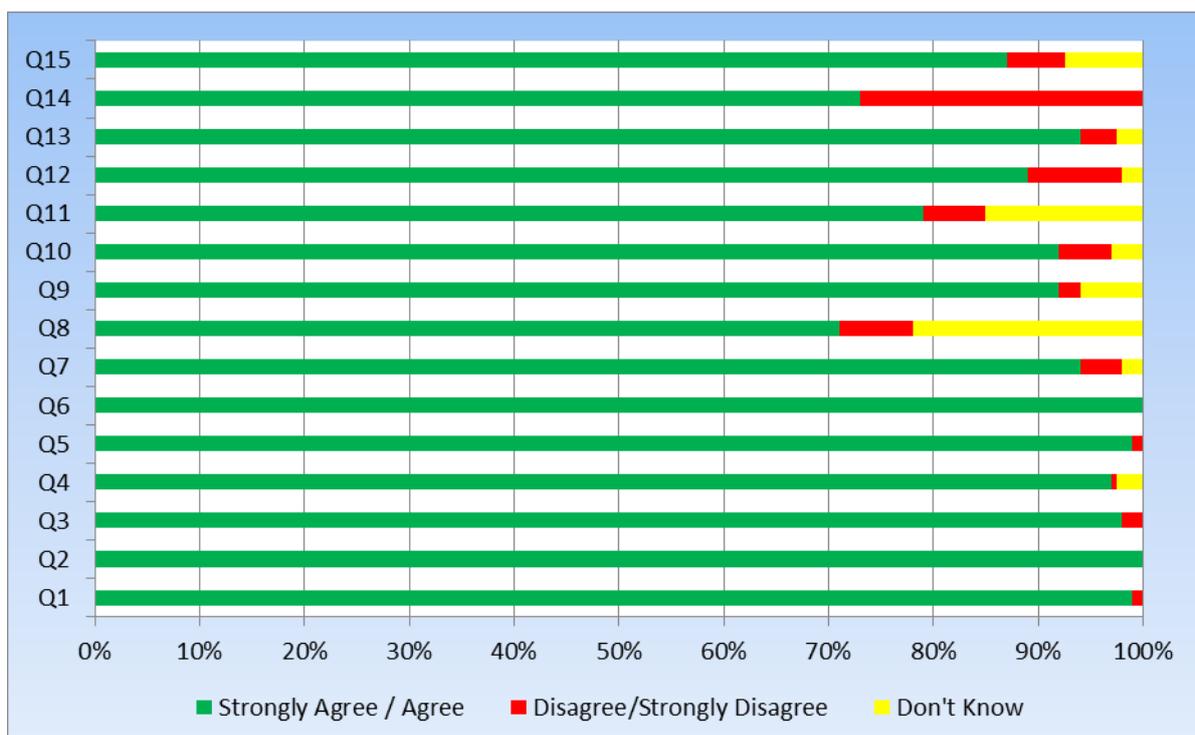
Thank you to everyone who took part in the most recent parent questionnaire which was distributed on both Parents' Evenings in November 2018 and was also publicised on the school app via Brookie's Blog and was available in the school reception.

We received 118 responses in all with every year group (apart from nursery) of the school being represented. This was a little less than last year.

A full analysis is attached. In summary, the responses were overwhelmingly positive which we were delighted about. Thank you!

A reminder of the questions and the full analysis is on the next two pages. We have also responded to the top comments made and also looked at your suggestions for improvement.

We are always looking at ways to improve what we do at Brooklands and make the school the best it can be for the children. Many of you recognised the improvements that have taken place over the past few years, but we realise that despite our best efforts, we still get things wrong. However, please be assured that we do try hard to ensure great teaching, a safe environment and an exciting educational experience for all of our Brooklands. We are still keen to listen to your views and make improvements wherever we can. Thank you for your support!



# Brooklands Primary School Parent Questionnaire

## November 2018



We are always seeking ways to improve Brooklands for you and your children and we welcome feedback from you. Please complete this questionnaire and let us know your views. You do not need to put your name on it, but you can if you wish.

R	Y1	Y2	Y3	Y4	Y5	Y6
10%	12%	26%	6%	8%	19%	19%

Please tick each box below:		Strongly Agree/ Agree	Disagree/ Strongly Disagree	Don't know
1	My child enjoys school	99%	1%	0
	<p><i>What do they enjoy the most?</i>  <b>Top Responses were:</b> Maths; learning different topics; Art; meeting new friends, learning; everything; enjoys ABC time; English; spelling tests; learning whilst in a happy environment with good friends and teachers; PE.</p>			
2	The school keeps my child safe	100%	0	0
	<p><i>Please comment on the security arrangements.</i>  <b>Top Responses were:</b> I feel they are safe; happy with the arrangements; after an incident occurred teachers dealt with it correctly and put me at ease; we have regular updates on online safety; no concerns about safety; more than happy with this; children know about how to stay safe online; door security tight; internet awareness days are helpful; the school constantly looks out for safety all round for the children; the school safeguard to a very high standard.  <b>Improvement suggestions:</b> Changing for PE should be separate for boys and girls.</p>			
3	My child is making good progress at Brooklands	98%	2%	0
	<p><i>Please give reasons / comments</i>  <b>Top Responses were:</b> Can see improvements all round; my child has a good teacher who is encouraging; super progress; she is being pushed to her full potential; learning lots and enjoying it at the same time; reading and writing has improved massively; made excellent progress in comparison to the previous school; my child is becoming more confident; my child is learning well and has a lot of support from her teacher; my child has made amazing progress; we have noticed an improvement since he joined Brooklands; teachers take the time to help if the child doesn't understand something; I can see my child is improving in all subject knowledge.  <b>Improvement suggestions:</b> Reading books could be more interesting.</p>			
4	The school helps my child have a healthy lifestyle.	97%	0.5%	2.5%
	<p><i>Please comment on sports clubs / PE / school meals</i>  <b>Top Responses were:</b> PE and After School Clubs are great! My children enjoy running the daily mile; dinner is a good variety; healthy school meals;  <b>Improvement suggestions:</b> lunch portions could be bigger, there could be more fruit and veg included in lunches.</p>			
5	My child is taught well at Brooklands.	99%	1%	0
	<p><i>Please give reasons / comments</i>  <b>Top Responses were:</b> My children like their teachers and enjoy learning; teachers are brilliant; learning is always fun and enjoyable; lots of different learning techniques used to make learning fun; lots of books to choose from; spelling and maths homework is just enough; great teachers!  <b>Improvement suggestions:</b> Disappointed that there was a cover teacher all last year and another change in teacher this year.</p>			
6	The school expects my child to work hard and do his or her best	100%	0	0
	<p><i>Please give reasons / comments</i>  <b>Top Responses were:</b> Issues have been dealt with within the same day; constructive feedback given in a child friendly way; the school have brought the best out of my child; ABC is a great example of working to targets; good incentives for children to do well; strong, positive feedback to the child to progress and achieve their best; good behaviour system in class; lots of work sent home; constant encouragement given to the children; children encouraged to be in the right mind set; expectations are high and school works well with self-esteem.</p>			
7	The behaviour at this school is good and action is taken where necessary	94%	4%	2%
	<p><i>Please give reasons / comments</i>  <b>Top Responses were:</b> Very happy, when I had problems with my child's behaviour it got sorted; any bullying is dealt with quickly; any issues have been dealt with immediately; very polite children; no problems.</p>			

8	The school has appropriate procedures for dealing with complaints.	71%	7%	22%		
Please give reasons / comments <b>Top Responses were:</b> My worries/concerns are dealt with professionally; no complaints.						
9	The school is led and managed effectively.	92%	2%	6%		
Please give reasons / comments <b>Top Responses were:</b> Overall it has been much better in the last 2/3 years.						
10	There is a good range of activities for my child to take part in.	92%	5%	3%		
Please comment on trips, visits and after school / before school activities i.e. LAB Club, Breakfast Club. <b>Top Responses were:</b> Breakfast Club and LAB are fantastic; more school trips could be organised; disappointing when trips cancelled due to lack of funds collected; trips, clubs and activities all well thought out; After School Club are very helpful, the staff are amazing; <b>Improvement suggestions:</b> Parents were quicker to pay for school trips so they didn't have to be cancelled.						
11	The school takes account of my suggestions and concerns	79%	6%	15%		
If you have a suggestion please note it here <b>Top Responses were:</b> Diabetes Day has been taken seriously; school works well with parents to make school better for the pupils and staff.						
12	The school keeps me informed about what's going on	89%	9%	2%		
Please comment on the effectiveness of emails / texts / Facebook /Twitter/ school App. <b>Top Responses were:</b> Fab updates through Facebook and texts; very effective on communication; love the App; <b>Improvement suggestions:</b> Be better if all information was in one place as it sometimes gets confusing; sometimes information comes too early or too late, sometimes too much information.						
13	I have enough opportunity to talk to staff about my child	94%	3.5%	2.5%		
Please give reasons / comments <b>Top Responses were:</b> The staff are always present and able to have a quick chat; before and after school the teachers are approachable; Headteacher is available, the coffee mornings are an excellent way to add your views.						
14	I have downloaded the school app.	Please tick	YES	73%	NO	27%
15	Overall I am happy with my child's experience at Brooklands	94%	6%	0%		

#### Brooklands would be even better if....?

- Children were taught basic first aid.
- Secure gates added to Clumber Street. *(The gate to Clumber Street is due to be secured electronically soon in the New Year.)*
- There were more after school activities to join in. *(Activities are limited due to the cost of staffing these. Places are available in some sports clubs and in music based clubs.)*
- There was a healthy tuck shop. *(We did try a healthy tuck shop last year and the children didn't really take to it and we had a lot of waste.)*
- All staff had Autism training. *(All teaching staff and TAs have training on Autism, we hope to roll this out to middays later this term.)*
- School trips weren't cancelled when people didn't pay. *(This is an ongoing issue – school cannot pay for school trips so if parents do not pay for trips often the trips cannot go ahead. We try to give you plenty of notice and keep the cost of trips as low as possible. We do not make any profit on school trips.)*
- The phone was answered more often. *(The school office is often very busy – we do try to answer calls but messages can be left on the answer phone which is checked very regularly throughout the day.)*
- The equipment in the infant playground was fixed. *(We are looking to repair this equipment as soon as possible. The PTA have also offered to contribute to this.)*

#### Any other comments?

- My children enjoy coming to school and I'm very happy with their progress.
- My child has just started here and I am over the moon with everything.
- There is nothing I would change
- Brooklands is a great school which my children are very happy to attend.
- This is a good school – my son is learning a lot and that is down to the great teachers here.