

*Parent Questionnaire November 2017*  
*Results and Analysis*



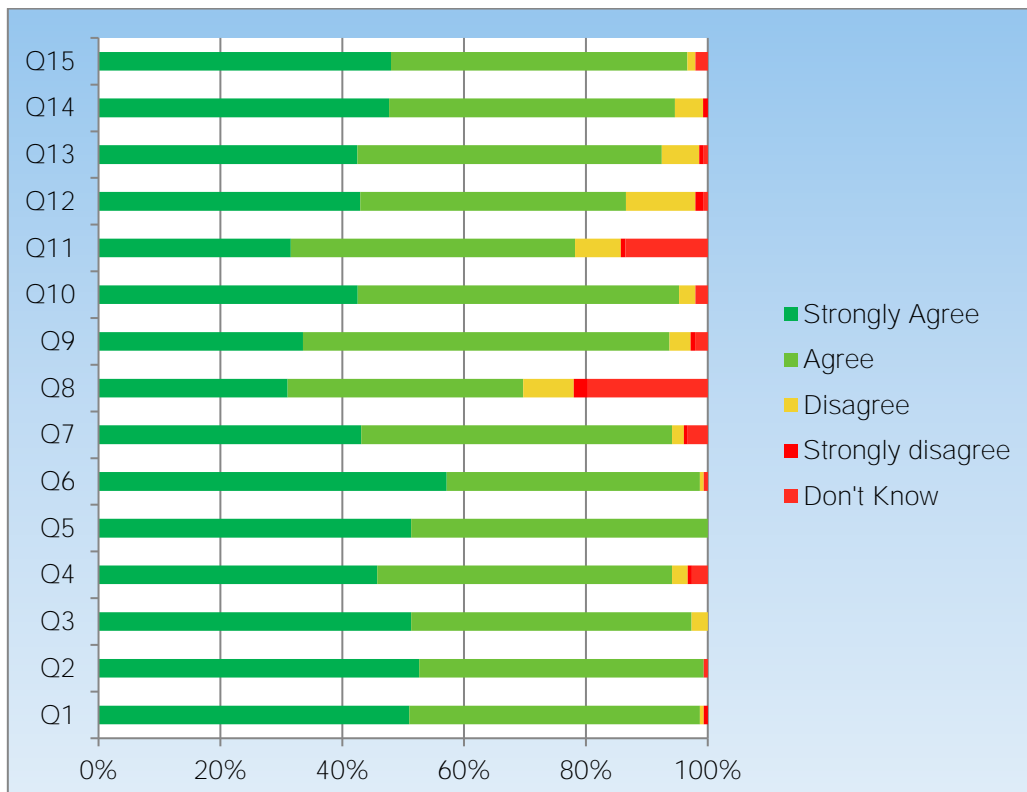
Thank you to everyone who took part in the most recent parent questionnaire which was distributed on both Parents' Evenings in November 2017 and was also publicised on the school website via Brookie's Blog and was available in the school reception. The questionnaire closed on Friday 24<sup>th</sup> November.

We received 164 responses in all with every year group (apart from nursery) of the school being represented.

A full analysis is attached. In summary, the responses were overwhelmingly positive which we were delighted about. 100% of parents told us that they believed that their children were well taught at Brooklands. Thank you!

A reminder of the questions and the full analysis is on the next two pages. We have also responded to the top comments made and also looked at your suggestions for improvement.

We recognise at Brooklands that we are always looking for ways of improving and that we will never get everything right. However, we are always keen to listen to your views and make improvements wherever we can. Thank you for your support!



# Brooklands Primary School Parent Questionnaire

## November 2017



We are always seeking ways to improve Brooklands for you and your children and we welcome feedback from you. Please complete this questionnaire and let us know your views. You do not need to put your name on it, but you can if you wish.

My child/children are in year:

R	Y1	Y2	Y3	Y4	Y5	Y6
17%	13%	6%	11%	18%	17%	18%

Please tick each box below:		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
1	My child enjoys school	51%	48%	0.5%	0.5%	0
	<p><i>What do they enjoy the most –</i>  <b>Top responses were:</b> The teachers. PE, ICT, Music, Maths, Science, Art, Learning Challenge. Playing with their friends. Extra-curricular activities. Star of the Week. Fun learning. Teachers and TAs keeping everything fresh. Everything.</p>					
2	The school keeps my child safe	52%	47%	0	0	1%
	<p><i>Please comment on the security arrangements.</i>  <b>Top responses were:</b> Good that the school now has locked doors inside. Good safeguarding structure in place. Vast improvements have been made recently. Clear policies are available re; bullying, security and e-safety. Good procedures are in place at the end of the school day.  <b>Improvement suggestions:</b> The outside gates could be locked during the school day with an intercom in place.</p>					
3	My child is making good progress at Brooklands	51%	46%	3%	0	0
	<p><i>Please give reasons / comments</i>  <b>Top responses were:</b> Well supported in class. Great teachers encouraging our kids to do well. Learning at a great pace. Amazing progress in phonics. More than happy with my child's progress.  <b>Improvement suggestions:</b> A better system for those children who are struggling outside of school hours would be good.</p>					
4	The school helps my child have a healthy lifestyle.	45.5%	48%	3%	0.5%	3%
	<p><i>Please comment on sports clubs / PE / school meals</i>  <b>Top responses were:</b> Good variety of sports. Healthy school meals and a good variety of choice. Good participation in Ereshaw Sports Partnership. Ice skating an amazing idea. Aware of a healthy diet thanks to the teacher promoting a healthy lifestyle.  <b>Improvement suggestions:</b> More PE needed and more after school clubs.</p>					
5	My child is taught well at Brooklands.	51%	49%	0	0	0
	<p><i>Please give reasons / comments</i>  <b>Top responses were:</b> Teachers are amazing. Teachers and staff at Brooklands provide the best education for my child. Teachers always look for the next goal or challenge to keep each child engaged. Different teaching approaches allow my child to find a style that suits her. Good structure for homework. Both teachers and TAs take time to help. Good support when needed.  <b>Improvement suggestions:</b> Review homework so they don't have as much.</p>					
6	The school expects my child to work hard and do his or her best	57%	41%	1%	0	1%
	<p><i>Please give reasons / comments</i>  <b>Top responses were:</b> Very good level of feedback regarding expectations and areas of improvement. Well motivated to challenge himself. Good measures are in place to keep the children on track.</p>					
7	The behaviour at this school is good and action is taken where necessary	43%	52%	1.5%	0.5%	3%
	<p><i>Please give reasons / comments</i>  <b>Top responses were:</b> The response has been good to problems raised. Children can see behaviour being addressed both good and bad. Good communication from school office. Issues with bullying dealt with well. Problems have been sorted. Visible action has been taken when bullying has taken place.  <b>Improvement suggestions:</b> Feel that 'good children' are often overlooked. Remedial action could be taken quicker. No experience of this area so can't comment. Playtime / lunchtime conflict could be communicated better with parents.</p>					

8	The school has appropriate procedures for dealing with complaints.	31%	39%	8%	2%	20%
Please give reasons / comments <b>Top responses were:</b> Never had a problem so can't comment. Concerns are always dealt with. Very fair and a happy school. There is always someone available to talk to us.						
9	The school is led and managed effectively.	33.5%	60%	3%	0.5%	2%
Please give reasons / comments <b>Top responses were:</b> Very efficient running of the school. Children well behaved. <b>Improvement suggestions:</b> Hard to get issues resolved sometimes. Communication and the website is not great.						
10	There is a good range of activities for my child to take part in.	42.5%	53%	3%	0	2%
Please comment on trips, visits and after school / before school activities i.e. LAB Club, Breakfast Club. <b>Top responses were:</b> Great that LAB is available now. Variety & range of activities available is brilliant. Looking forward to the Y6 residential. Always something to be excited about. Trips and visits have been good. Very happy to pay for these. <b>Improvement suggestion:</b> Competitive sport would be good. More variety of after school clubs. More trip would be good.						
11	The school takes account of my suggestions and concerns	31.5%	47%	7%	0.5%	14%
If you have a suggestion please note it here <b>Top responses were:</b> I have never made a suggestion so I don't know.						
12	The school keeps me informed about what's going on	43%	44%	11%	1.5%	0.5%
Please comment on the effectiveness of emails / texts / Facebook / Twitter / Brookie's Blog <b>Top responses were:</b> Great communication from school now. Texts are good and very informative. New year based Twitter accounts are good. School has improved a lot. <b>Improvement suggestion:</b> Weekly emails were useful. Preferred the weekly newsletter. Difficult for working parents to get involved.						
13	I have enough opportunity to talk to staff about my child	43%	44%	11%	1.5%	1.5%
Please give reasons / comments <b>Top responses were:</b> Teachers listen if there's a problem. Teachers always make time to talk. I always feel I can talk to the teachers. Teachers always have time to talk to parents. <b>Improvement suggestion:</b> More opportunity for working parents to become involved						
14	I have used the school website	43%	47%	4.5%	0.5%	0
15	Overall I am happy with my child's experience at Brooklands	48%	49%	1%	0	2%

Brooklands would be even better if....?

- Better communication – more notice for parents. (Hopefully our new school app will go some way to addressing this)
- More information about upcoming events, plans for the term. (See above and we will also continue to send texts and emails)
- More after school sports activities. (We encourage local clubs to use our facilities and involve our children)
- More communication about my child's progress throughout the year not just at 2 parents evenings. (We also send out annual reports, however, we take this on board and will look at ways to do this)
- More fun orientated (We do our best...we believe that learning can be fun and we try to strike a good balance!)
- Events such as fairs etc. were organized at weekends. (We will pass this onto the PTA but they are struggling for volunteers and helpers to arrange these events anyway – please get in contact if you could help.)

Any other comments?

**Top responses were:** Thank you – keep going! Good when the school celebrates diversity. Very happy with the school and very happy with child's progress. Teachers have helped my child so much – thank you! More trips please. A big thank you. Very happy with Brooklands. Keep up the good work.

